

Catawba County  
Department of Social Services  
**Outcomes 2006-2007**

# **Outcomes Directory 2006-2007**

Page(s)

## **ADMINISTRATION**

**1 - 2**

## **FAMILY CHILDREN'S SERVICES**

**3 - 14**

### **Child Protective Services / Family Preservation**

#### **Prevention**

*DHR /CVHS*

*Teen-up / Project Heart*

#### **Permanency Planning**

*Foster Care*

*Therapeutic Foster Care*

*Family Builders of Catawba Valley*

*Residential Services*

#### **Family N.E.T**

*Adolescents and Children in Treatment (ACT)*

*Early Childhood Support Team (ECST)*

*Out-Patient Services*

*Women's Substance Abuse*

## **WORK FIRST**

**15**

## **ADULT SERVICES**

**16 - 19**

*Intake / Adult Protective Services*

*Long Term Care*

*In-home Aide Services*

*Adult Assistance*

*Carolina Access*

*Transportation Services*

*Nutrition*

## **FAMILY SUPPORT**

**20 - 22**

*Family Medicaid / Health Choice*

*Food Stamps / Program Integrity*

*Child Support*

#### **General Assistance**

**22 - 21**

#### **Public Assistance**

**22**

## **CHILDREN'S PURCHASE OF SERVICE**

**23**

*Day Care*

**Mission Vision Goals**  
**Fiscal Year 2006-2007**

**ADMINISTRATIVE SUPPORT**

**Mission:**

Provide strategic financial, personnel, and facilities management, information technology, business analysis, communication, and training to our customers: Catawba County citizens, board members, officials, employees, and other agencies.

**Vision:**

To exceed the expectations of our customers by providing support services, stable and appropriate funding levels, maximization of revenues, and technology that increases efficiency and better provides for our customers' needs.

**Goal:** Social Services will operate with the highest standards of effectiveness and efficiency.

**Goal:** Citizens will be knowledgeable of, and satisfied with, Social Services.

# **FAMILY AND CHILD SERVICES**

## **Child Protective Services / Family Preservations**

### **Mission:**

Ensure that vulnerable children in Catawba County will experience safe, permanent, and nurturing families.

### **Vision:**

Children in Catawba County will have safe, stable and permanent families who will nurture, provide for their child's physical, medical, emotional and educational needs, and encourage children to reach their full potential.

**Goal:** Vulnerable children are in safe, nurturing, financially stable environments.

## **Prevention**

### **Mission:**

To promote self-sufficiency for families in Catawba County through education and the prevention of teen pregnancy, family violence, poverty, neglect, and other risk taking behaviors.

### **Vision:**

Children and families in Catawba County will thrive and realize their potential in safe, affirming, and enriching environments.

**Goal:** Children and families will have access to nurturing, education, support and treatment services to maximize family functioning.

## **Permanency Planning**

### **Mission:**

To ensure safe, permanent, nurturing families for children.

### **Vision:**

Each child in Catawba County shall achieve a permanent sense of belonging to a family that gives security, good health, adequate nutrition, a safe environment, a quality education and hope for the future.

**Goal:** Vulnerable children are in safe, nurturing, financially stable environments.

## **Family Builders of Catawba Valley**

### **Mission:**

Our mission is to ensure safe, permanent, nurturing families for children.

### **Vision:**

Every child will have a permanent family.

**Goal:** Vulnerable children are in safe, nurturing, financially stable environments.

### **Residential Services**

#### **Mission:**

Provide a safe and nurturing group care home for children needing to live outside their own family due to abuse, neglect or problem behavior and cause children and family situations to be improved by the time they are discharged from the home.

#### **Vision:**

Catawba County youths will have a safe, nurturing environment in which to grow up and become productive citizens.

**Goal:** Children and families will have access to nurturing, education, support and treatment services to maximize family functioning.

### **Family N.E.T (Nurturing, Educational and Treatment Services)**

#### **Administrative Office Support**

#### **Mission:**

To exceed the customers' expectations through prompt, courteous customer service while assisting Family N.E.T. in realizing fiscal sustainability.

#### **Vision:**

To realize fiscal sustainability.

**Goal:** Social Services will operate with the highest standards of effectiveness and efficiency.

### **ACT Program**

#### **Mission:**

The ACT Program assists families and children (grades k-6) in learning appropriate behavior skills in order to be successful in a regular school setting.

#### **Vision:**

All children in Catawba County will be successful in a regular school setting.

**Goal:** Children and families will have access to nurturing, education, support and treatment services to maximize family functioning.

### *Children Outpatient Services*

**Mission:**

Family N.E.T. of Catawba County provides a comprehensive network of nurturing, educational, and treatment services to enhance the emotional, behavioral and interpersonal functioning of children, youth and their families in Catawba County.

**Vision:**

Children and families in Catawba County will achieve emotional, behavioral, and interpersonal well-being.

**Goal:** Children and families will have access to nurturing, education, support and treatment services to maximize family functioning.

### *Department of Human Resource Team*

**Mission:**

Family N.E.T. of Catawba County provides a comprehensive network of nurturing, educational, and treatment services to enhance the emotional, behavioral and interpersonal functioning of children, youth and their families in Catawba County.

**Vision:**

Children and families in Catawba County will achieve emotional, behavioral, and interpersonal well-being

**Goal:** Children and families will have access to nurturing, education, support and treatment services to maximize family functioning.

### *Case Management*

**Mission:**

Enhance the emotional, behavioral and interpersonal functioning of families in Catawba County.

**Vision:**

Catawba County children and adolescents will be able to access resources needed to live happy, healthy, and emotionally stable lives in their homes.

**Goal:** Children and families will have access to nurturing, education, support, and treatment services to maximize family functioning

### *Adolescent Services*

**Mission:**

Enhance the emotional, behavioral, and interpersonal functioning of children and their families in Catawba County.

**Vision:**

Catawba County at-risk youth and families will be productive, law-abiding and substance-free at home, school, the work place, and in the community.

**Goal:** Children and families will have access to nurturing, education, support and treatment services to maximize family functioning.

### **Family Preservation**

#### **Mission:**

To help parents and children remain together in a safe environment.

#### **Vision:**

All families will build on their strengths to create a safe environment that will allow them to thrive and become contributing members of society.

**Goal:** Children and families will have access to nurturing, education, support and treatment services to maximize family functioning.

### **Post Adoption Services**

#### **Mission:**

Enhance the emotional, behavioral and interpersonal functioning of adoptive families in Catawba County.

#### **Vision:**

All adoptive families in Catawba County will maintain for their children a permanent sense of belonging to a family that provides safety, security, well-being, and hope for the future.

**Goal:** Children and families will have access to nurturing, education, support, and treatment services to maximize family functioning.

### **Women's Substance Abuse Services**

#### **Mission:**

Enhance the emotional, behavioral and interpersonal functioning of women and their families in Catawba County.

#### **Vision:**

Catawba County women and their families will be nurturing, productive and substance-free at home, school and within the community.

**Goal:** Children and families will have access to nurturing, education, support, and treatment services to maximize family functioning.

### **Family Services - Outpatient Services**

#### **Mission:**

Enhance the emotional, behavioral and interpersonal functioning of families in Catawba County.

#### **Vision:**

Families in Catawba County will maintain for their children, a family that provides safety, security, stability, and hope for the future.

**Goal:** Children and families will have access to nurturing, education, support, and treatment services to maximize family functioning.

### **Early Childhood Support/Development Team (ECST)**

#### **Mission:**

Provides support services to children ages 0-5, their families, and childcare providers so that all children can be ready to enter kindergarten.

#### **Vision:**

All children ages 0-5 in Catawba County will be safe, healthy, and ready to learn in kindergarten.

**Goal:** Children and families will have access to nurturing, education, support and treatment services to maximize family functioning.



## **WORK FIRST**

### **Mission:**

To enable Work First recipients and applicants to become or remain self-sufficient and take responsibility for themselves and their families.

### **Vision:**

All Catawba County families will demonstrate personal responsibility and will have the resources needed to meet their basic needs – food, clothing, shelter, and medical care.

**Goal:** Citizens will become or remain economically independent.

## **ADULT SERVICES**

### **Intake / Adult Protective Services**

#### **Mission:**

To protect disabled Catawba County adults from abuse, neglect or exploitation through provision of services empowering them to achieve maximum independence.

#### **Vision:**

Catawba County citizens will live healthy, independent and productive lives, free from abuse, neglect and exploitation.

**Goal:** Frail elderly and disabled are safe and have opportunities to remain in their home.

### **Long Term Care**

#### **Mission:**

To assist senior and disabled citizens in living in their own homes as long as possible and with admission and adjustment to a nursing or assisted living facility providing the appropriate level and quality of services.

#### **Vision:**

Catawba County senior and disabled citizens will have the opportunity to receive the necessary support to promote and maintain their quality of life.

**Goal:** Catawba County senior and disabled citizens will have the choice to live in their own homes by receiving the necessary support to promote and maintain their quality of life.

### **In-Home Aide Services**

#### **Mission:**

To assist elderly and disabled adults in reaching or maintaining their maximum level of independence in the home through provision of in-home aide services.

#### **Vision:**

All elderly and disabled adults have the option of remaining in their own homes with quality services.

**Goal:** Frail elderly and disabled are safe and have opportunities to remain in their home.

### **Adult Assistance**

**Mission:**

Assist eligible aged, disabled and blind individuals with access to and cost of medical care.

**Vision:**

Catawba County adult population will live a healthy life and access quality medical care.

**Goal:** Social Services will operate with the highest standards of effectiveness and efficiency.

**Carolina ACCESS**

**Mission:**

To provide access to medical attention for Medicaid customers.

**Vision:**

Medicaid customers have access to adequate, appropriate, and timely health care to meet preventive, as well as sick, medical needs.

**Goal:** Social Services will operate with the highest standards of effectiveness and efficiency.

**Transportation Services**

**Mission:**

Prevent transportation from being a barrier for Medicaid eligible Catawba County citizens accessing medical services.

**Vision:**

Catawba County citizens will have access to medical care.

**Goal:** Elderly and disabled are safe and have opportunities to remain in their own home.

**Nutrition Services**

**Mission:**

To improve the quality of life of seniors by providing them a choice to remain in their home as a result of receiving a nutritious meal, education, socialization, and health and wellness services.

**Vision:**

All Catawba County citizens, 60 years of age and older, will have the necessary resources to decide to remain in their own homes.

**Goal:** Frail elderly and disabled are safe and have opportunities to remain in their home.

## **FAMILY SUPPORT**

### **Child Support**

#### **Mission:**

To ensure that Non-Custodial parents acknowledge and accept financial responsibility for supporting their children.

#### **Vision:**

Support for every child in Catawba County.

**Goal:** Vulnerable children are in safe, nurturing, financially stable environments.

### **Family Medicaid / Health Choice**

#### **Mission:**

To assist families and children in obtaining access to medical services by quickly and accurately determining their eligibility for Medicaid / NC Health Choice for Children and providing information to citizens to help them obtain medical coverage.

#### **Vision:**

All Catawba County families will have access to medical and dental coverage.

**Goal:** Social Services will operate with the highest standards of effectiveness and efficiency.

### **Food Assistance / Program Integrity**

#### **Mission:**

To supplement the food purchasing power of low-income families by promptly, courteously and accurately providing food stamp benefits and educating and/or connecting them to other available resources.

#### **Vision:**

All Catawba County families will have their basic nutritional needs met.

**Goal:** Social Services will operate with the highest standards of effectiveness and efficiency.

### **General Assistance**

#### **Mission:**

Prevent dependency on public assistance by providing short-term crisis assistance to the eligible citizens.

#### **Vision:**

Citizens of Catawba County will have access to help during a crisis from a well-coordinated public/private effort.

**Goal:** Citizens will become or remain economically independent.

## **Public Assistance**

### **Mission:**

To provide public assistance to eligible Catawba County citizens to help with assisted living, needs of the blind, and medical attention as required by State and Federal laws and regulations.

### **Vision:**

All Catawba County families will demonstrate personal responsibility and will have the resources needed to meet their most basic needs - food, clothing, shelter, medical and child care.

**Goal:** Citizens will become or remain economically independent.

# **CHILDREN'S PURCHASE OF SERVICES**

## **Day Care**

### **Mission:**

To support the independence of Catawba County families by ensuring access to safe, quality, affordable child care; therefore, allowing responsible adults to secure and maintain employment in order to meet the basic needs of their children.

### **Vision:**

All families will have an understanding of quality child care and adult members of the family will go to work each day knowing that their children are in a safe, nurturing, quality environment where they can learn and grow.

**Goal:** Vulnerable children are in safe, nurturing, financially stable environments.